Section 14.0 Index

Α

· ·	
Abuse	. <u>5.3</u>
Accepting referrals	<u>3.3</u>
Accessing Title XIX/XXI eligibility information	
Action	. <u>5.1</u> , <u>5.2</u> , <u>5.5</u>
ADHS/DBHS Covered Behavioral Health Services Guide	
ADHS/DBHS Medication List	. <u>3.16</u>
ADHS/DBHS Office for Program Support	
ADHS/DBHS Pharmacy and Therapeutics Committee	
Administrative Hearing Process	<u>5.6</u>
Administrative Office of the Arizona Supreme Court (AOC)	
Adult Consumer Survey	. <u>8.3</u>
Adult Protective Services	<u>4.1</u>
Advance directive	. <u>3.12</u>
Adverse drug reactions	. <u>3.15</u>
Alcohol and Drug Abuse Program	
Annual updates	. 3.9
Appeal process	. 5.1, 5.5
Application for voluntary evaluation	. 3.11
Appointment standards	
Appointments for psychotropic medications	. 3.2
Arizona Center for Disability Law	4.1, 7.3, 7.4
Arizona Children's Principles	2.0
Arizona County jails	
Arizona Department of Corrections (ADC)	
Arizona Department of Economic Security/Division of Children,	
Youth and Families (DES/DCYF)	. 4.4
Arizona Department of Economic Security/Rehabilitation	
Services Administration (DES/RSA)	4.4
Arizona Department of Education (ADE)	
Arizona Department of Health/Office of Assisted Living	
Arizona Department of Juvenile Corrections (ADJC)	
Arizona Families First Program	
Arizona Long Term Care (ALTCS)	3.8, 7.5
ALTCS program contractor	
Arizona Health Care Cost Containment System (AHCCCS)	2.0. 7.3. 7.4
AHCCCS application for health insurance	
AHCCCS behavioral health coordinator	
AHCCCS identification number.	
AHCCCS Office of Program Integrity	
Assessments	
Auricular acupuncture services	

В		
	Balanced Budget Act (BBA)	
	Behavioral health category assignment	
	Behavioral health medical practitioner	
	Behavioral health medical records	4.2
	Behavioral health professional	3.14, 3.20
	Behavioral health related field	
	Behavioral health technician	3.20
	Billing Requirements	. <u>3.5</u>
•		
<u>C</u>		
	Center for Mental Health Services (CMHS)	3 19
	Centers for Medicare and Medicaid Services (CMS)	
	Certificate of need (CON)	
	Changes to the medication formulary	
	Deletions	. <u>5.10</u>
	Prior Authorization	
	Chemical Database Service (CDS)	3.20
	Child abuse and neglect reporting.	
	Child and Family Team	
	Child Protective Services (CPS)	
	Claim disputes	
	Claim submission timeframe	
	Clean claim	
	Client Information System (CIS)	
	Clinical formulation and diagnosis	
	Clinical Liaison	
	Assignment	
	Identification	
	Requirements	
	Roles and functions	
	Clinical Practice Guidelines	
	Coinsurance	
	Collaborative teams	
	Communicable disease information	
	Community Mental Health Services Performance Partnership (CMHS)	
	Community service agencies	
	Competent professional	
	Complaint	
	Complaint process	
	Comprehensive clinical record	
	Computation of time	. <u>5.1</u>
	Confidential HIV information	
	Consumer and Family Satisfaction Survey	
	Consumer Surveys	. <u>8.3</u>
	Continuity of care	
	COOL Program	. <u>3.2, 3.3, 3.19, 4.4</u>

Co-occurring substance abuse	3.10
Co-payments	
Exclusions	
Requirements	
Coordination of benefits	
Coordination of services	
Coordinating care	
Core assessment.	
Cost avoidance	
Cost sharing responsibilities	
Court-ordered disclosure	
Court ordered evaluation.	
Court ordered treatment	
Courtesy dosing of methadone	. <u>3.17</u>
Covered Behavioral Health Services	
Covered entity	
Credentialing	
Crisis episode	
Crisis services	
Cultural competency	
Cultural considerations	<u>3.22</u>
Danger to Others (DTO)	. <u>3.18</u>
Danger to Others (DTO)	. <u>3.18</u>
Danger to Self (DTS) Dangerous	. <u>3.18</u> . <u>5.3</u>
Danger to Self (DTS) Dangerous Data submission	. <u>3.18</u> . <u>5.3</u> . <u>3.8</u>
Danger to Self (DTS) Dangerous	. <u>3.18</u> . <u>5.3</u> . <u>3.8</u> . <u>4.1</u>
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible.	. <u>3.18</u> . <u>5.3</u> . <u>3.8</u> . <u>4.1</u> . <u>3.5</u>
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions.	. <u>3.18</u> . <u>5.3</u> . <u>3.8</u> . <u>4.1</u> . <u>3.5</u> . <u>11.00</u>
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions.	. <u>3.18</u> . <u>5.3</u> . <u>3.8</u> . <u>4.1</u> . <u>3.5</u> . <u>11.00</u>
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial.	. <u>3.18</u> . <u>5.3</u> . <u>3.8</u> . <u>4.1</u> . <u>3.5</u> . <u>11.00</u> . <u>5.5</u> . <u>3.14</u> , <u>5.1</u> , <u>5.5</u>
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records. Disenrollment.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2 . 3.8, 7.5
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records. Disenrollment. Disputable issues.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2 . 3.8, 7.5 . 5.6
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records. Disenrollment. Disputable issues. Division of Developmental Disabilities (DDD).	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2 . 3.8, 7.5 . 5.6 . 4.4
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records. Disenrollment. Disputable issues. Division of Developmental Disabilities (DDD). Documenting and tracking referrals.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2 . 3.8, 7.5 . 5.6 . 4.4 . 3.3
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records. Disenrollment. Disputable issues. Division of Developmental Disabilities (DDD). Documenting and tracking referrals. Drug Enforcement Administration (DEA).	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2 . 3.8, 7.5 . 5.6 . 4.4 . 3.3 . 3.20
Danger to Self (DTS). Dangerous. Data submission. Deceased persons. Deductible. Definitions. Delivery notices and appeal decisions. Denial. Designated T/RBHA. DES/DCYF. Discharge planning. Disclosure of behavioral health information. Disclosure of records. Disenrollment. Disputable issues. Division of Developmental Disabilities (DDD). Documenting and tracking referrals.	. 3.18 . 5.3 . 3.8 . 4.1 . 3.5 . 11.00 . 5.5 . 3.14, 5.1, 5.5 . 3.17 . 3.3 . 3.22 . 4.1 . 4.2 . 3.8, 7.5 . 5.6 . 4.4 . 3.3 . 3.20 . 7.3

<u>E</u>		
	Elderly or physically disabled (EPD)	3.8, <u>7.5</u>
	Electro-convulsive therapy (ECT)	<u>3.11</u>
	Electronic data submission.	
	Eligibility determination	
	Eligibility screening and supporting documentation	
	Eligibility Verification System (EVS)	
	Emancipated minor	
	Emergency admission.	
	Emergency behavioral health services	
	Emergency medical services	
	Encounter	
	Encounter validation studies	
	Engagement	3.8
	Enrollment 2014 to a constitute of the control of t	7.5
	834 transaction enrollment/disenrollment	
	Enrollment, disenrollment and other data submission	
	Expedited appeal	
	Explanation of Benefits (EOB)	
	Extensions	<u>3.10</u>
<u>F</u>		
	Family member	4 1
	Federal Poverty Guidelines	
	Fee-for-service.	
	Final disposition	
	Fixed dollar amount	
	Follow-up after hospitalization- access to care	
	Forms	
	Fraud and abuse reporting	<u>7.1</u>
_		
<u>G</u>		
	General and informed consent to treatment	3.11, 4.2
	Geographic Service Area (GSA)	
	Global Assessment of Functioning Scale (GAF)	3.10
	Gravely Disabled (GD)	
	Grievance	
		<u>0.0</u>
Н		
<u> </u>		
	11.1.296 (2)	4.0
	Habilitation providers	
	Health care decision-maker	
	Health care power of attorney	<u>3.11</u> , <u>4.1</u>

Home T/RBHA Homeless Homeless offenders How co-payments are determined Human rights advocates	3.15 3.19 3.17 3.19 3.4
High risk medications. HIV Early Intervention Services. Home T/RBHA. Homeless. Homeless offenders. How co-payments are determined. Human rights advocates. Human rights committee.	3.19 3.17 3.19 3.4
Home T/RBHA Homeless Homeless offenders How co-payments are determined Human rights advocates	<u>3.17</u> <u>3.19</u> <u>3.19</u> <u>3.4</u>
Homeless offenders	<u>3.19</u> <u>3.19</u> <u>3.4</u>
Homeless offenders	<u>3.19</u> <u>3.4</u>
How co-payments are determined Human rights advocates	<u>3.4</u>
Human rights advocates	
	<u>5.4</u>
Human rights committee	
G	<u>5.4</u> , <u>7.4</u>
Identification cards	
Immediate response	
Incapacity	
Incident or accident	
Independent case review	
Independent Case Review (ICR) Tool	
Individual	<u>4.1</u>
Independent living setting	<u>3.17</u>
Individual Education Plan (IEP)	<u>4.4</u>
Individual service plan	3.17
Information sharing	
Informed consent	3.11. 3.15. 4.2. 8.4
Initial notification and periodic updates	
Injection drug abusing populations	
Illegal	
Inhumane	
Inpatient services	
Institution for mental disease (IMD).	
Intake	
Intake, Assessment and Service Planning	
Interactive Voice Response (IVR) System	
Interagency Service Agreements (ISAs)	
Inter-class polypharmacy	
Intra-class polypharmacy	
Intergovernmental Agreements (IGAs)	
Interim service plan	
Interpretation services	
Interpreting eligibility information	
	<u>5.5</u> , <u>5</u>

L	
	Level I facility
M	
	Mechanical restraint
	Medical detoxification
	Medical Electronic Verification Services (MEVS)
	Medical records 4.1 Medically necessary covered services 3.13, 3.14
	Medicare fee-for-service
	Medicare Risk HMO
	Medication formulary
	Medication errors3.15
	Member complaints
	Member handbooks3.6
	Memorandums of Understanding (MOU)
	Mental disorders <u>3.10</u>
	Mental health care power of attorney
	Mental Health Statistics Improvement Program (MHSIP)
	Mistreatment <u>7.4</u>
<u>N</u>	
	National Practitioner Data Bank (NPDB)
	Non-QMB dual
	Notice and appeal requirements
	Notice of Action
	Notice of SMI Grievance and Appeal Procedure
	Notice of Sivil Glievance and Appear Flocedure
0	
	Office of Behavioral Health Licensure (OBHL)4.2, 7.4
	Office of Civil Rights (OCR)
	Office of Human Rights
	One time consultation
	Outreach activities
	Outreach, Engagement, Re-Engagement and Closure
	Out-of-area service
	Out-of-home placements
	Out of network referral3.5
	Out of network services
	Out-of-state placements

<u> </u>	
	PATH Program3.19
	Persistently or Acutely Disabled (PAD)
	Personal restraint
	Pharmacy and other physician ordered services
	Polypharmacy <u>3.15</u>
	Post-payment recovery
	Powers and duties of designee(s)
	Practice Improvement Guidelines (PIPs)
	Pregnant women
	Pre-petition screening3.18
	Primary care providers
	Primary source verification3.20
	Principles for Persons Determined to Have a Serious Mental Illness2.0
	Prior authorization
	Privileging3.20
	Procedures for filing claim disputes <u>5.6</u>
	Protected health information
	Provider directories
	Pseudo identification number
	Psychiatric acute hospital <u>3.14</u>
	Psychiatric consultations
	Psychiatric evaluation3.2
	Psychotic diagnoses
	Psychotropic medications
	Punitive action <u>5.1</u>
Q	
	QMB dual
	Qualified clinician
	Qualified service organization
	Quality Improvement Projects (QIPs)
	Quality Improvement System for Managed Care (QISMC)
_	
<u>R</u>	
	Recredentialing3.20
	Re-certification of Need (RON)
	Redisclosure
	Reduction of service
	Re-engagement3.8
	Referrals for hospitalized persons not currently T/RBHA enrolled3.2
	Referral Process3.3
	Regional Treatment Centers (RTCs)
	Regional Vocational Service Plan
	Reporting of incidences, accidents and deaths

Reporting requirements	<u>3.1</u> , <u>3.15</u>
Reporting to Office of Behavioral Health Licensure (OBHL)	7.3
Reporting to Office of Human Rights	
Request for investigation	5.3
Required training for behavioral health providers	
Required training specific to community service agencies	9.1
Required training specific to therapeutic foster homes	9.1
Residence	3.17
Residential Treatment Center (RTC)	3.14
Resolution process	
Responding to referrals	<u>3.3</u>
Restraint	<u>7.3</u>
Resubmitting denied claims	<u>6.1</u>
Retention of records	4.2
Retro-eligibility claim	<u>6.1</u>
Revocation of informed consent	<u>3.11</u>
Risk Assessment – Mental Status Examination	<u>3.9</u>
Room and board	3.4
Routine response	.3.2

<u>s</u>

Sanction	6.1				
SAPT Block Grant	2.0,	<u>3.2</u> ,	<u>3.3</u> ,	<u>3.19</u> ,	3.21
Screening for Title XIX/XXI eligibility					
Securing services and Prior Authorization	3.14	ļ			
Seclusion					
Seclusion and restraint	7.3	<u>8.4</u>			
Serious injury					
Serious mental illness (SMI)	.3.1	<u>0, 3.</u>	<u> 17</u>		
Serious occurrence					
Service authorization request	5.1				
Service codes	3.9				
Service plan	3.9				
Service prioritization	3.2	<u>1</u>			
Service prioritization for Non-Title XIX/XXI Funding					
Services for women with young children	. <u>3.1</u> 9	9			
Sexually Violent Persons (SVP) Program	4.1				
SMI Eligibility Determination		<u>)</u>			
Special assistance for SMI Members					
Special populations	3.2	3.19	9		
Special requirements for children	<u>3.1</u>	<u>1</u>			
State Children's Health Insurance Program (SCHIP)	4.3				
State fair hearing process	<u>5.1</u>				
Sub-acute facility					
Substance Abuse and Mental Health Services Administration (SAMSHA)	2.0	, <u>3.19</u>	9		
Submitting claims and encounters	<u>6.1</u>				
Supporting documentation	3.3				
Suspension of service	<u>5.5</u>				

<u> </u>		
	Team	. 3.9
	Technical Assistance Documents (TADs)	
	Telemedicine	
	Termination of services	
	Therapeutic foster home	
	Third party liability	
	Third party payer	
	Timeliness of making claim dispute decisions	
	Timeliness of making prior authorization decisions	
	Timeliness of making prior authorization decisions	
	Training requirements	
	Transfer	
	Transition from child to adult services	
	Transition of care	
	Transition of payers	. <u>3.17</u>
	Transition of persons	. <u>3.17</u>
	Transportation	. <u>3.5, 3.17, 4.3</u>
	Traditional healing services	3.4
	Training requests	
	Timeliness of service	
	T/RBHA specific requirements	
		Provider Manual
		1 Tovidor Maridar
U		
<u> </u>		
	Unemancipated minor	11
		4.1
	Urgent behavioral health response for children taken into	2.0
	DES/CPS custody	
	Urgent response	
	Utilization review	3.14
<u> </u>		
	Vocational services	
	Voluntary evaluation	3.18
	Voluntary treatment	3.18
W		
		-
	Waitlist	3.2, 3.19
	Waiting times	
Y	Working day	
Y		<u>5.1</u>